

Individual Income Protection Insurance Claim Form

Claimant's Name:_____

Policy Number(s):_____

IMPORTANT INFORMATION: Please read before completing this form.

We need the information in this form so that we can get a clear picture of your situation. The information that we require includes medical and financial details and may include some sensitive personal data. The information you provide will be used by Aviva in connection with this insurance, and in particular your claim under the policy. We will use it for claims handling, rehabilitation and preventing fraud.

We appreciate that we do ask for a lot of information. We rely upon this information to make a fair and valid assessment of your claim. We firmly believe it is in everyone's interest to get all the relevant information as soon as possible so we can assess your claim fairly and as early as we can.

If you fail to disclose relevant information or if you give false information, then the protection provided by this policy could be lost or cancelled and any claim could be rejected or reduced. It is, therefore, essential that you provide accurate and comprehensive answers and avoid the use of strokes or dashes.

You must answer all the questions as accurately and fully as possible. If you do not, it might delay the payment of your claim, and it might even result in the rejection of the claim and the cancellation of your policy.

You might also make the policy, or the claim, invalid if you do not inform us immediately of any change in your work, medical or financial situation as described in this form. Therefore, you must keep us informed of all such changes throughout the course of your claim.

The issue of this claim form is not an admittance of liability.

Section A: Personal Details

1. Title	Mr <input type="checkbox"/>	Mrs <input type="checkbox"/>	Miss <input type="checkbox"/>	Ms <input type="checkbox"/>	Other Please Specify <input type="text"/>
2. Surname	<input type="text"/>				
3. Forename(s)	<input type="text"/>				
4. Current residential address	<input type="text"/>				
	Town: <input type="text"/>				
	County: <input type="text"/>		Postcode: <input type="text"/>		
5. Home telephone number (including STD code)	<input type="text"/>				
6. Daytime telephone number (if different to above)	<input type="text"/>				
7. Mobile telephone number	<input type="text"/>				
8. E-mail address	<input type="text"/>				
9. Date of Birth (dd/mm/yyyy)	<input type="text"/>				
10. Nationality (e.g. British)	<input type="text"/>				
11. National Insurance Number	<input type="text"/>				
12. Are you right or left handed?	Right <input type="checkbox"/>	Left <input type="checkbox"/>			
13. What is your height?	<input type="text"/> ft	<input type="text"/> ins	or	<input type="text"/> m	
14. What is your weight?	<input type="text"/> st	<input type="text"/> lbs	or	<input type="text"/> kg	
15. Marital status	<input type="text"/>				
16. Do you have any dependants?	Yes <input type="checkbox"/>	No <input type="checkbox"/>			
If Yes, please state how many and their ages	Number of dependants <input type="text"/>	Ages of dependants <input type="text"/>			

Section B: Your Incapacity (Your inability to work as a result of illness or injury)

1. a) What is the cause of your current incapacity?	<input type="text"/>										
b) Was this due to an accident?	Yes <input type="checkbox"/>	No <input type="checkbox"/>									
If Yes, please give date, time, place and a full description of the accident.	<table border="1" style="width: 100%;"> <tr> <td>Date:</td> <td>Time:</td> <td>Place:</td> </tr> <tr> <td colspan="3"><input type="text"/></td> </tr> </table>					Date:	Time:	Place:	<input type="text"/>		
Date:	Time:	Place:									
<input type="text"/>											
If this accident required police involvement please provide an Incident Number together with details of the Police Officer and Station dealing with the accident.	<table border="1" style="width: 100%;"> <tr> <td>Incident Number:</td> </tr> <tr> <td>Police Officer:</td> </tr> <tr> <td>Station details:</td> </tr> </table>					Incident Number:	Police Officer:	Station details:			
Incident Number:											
Police Officer:											
Station details:											
If this was an accident at work has this been recorded in your Employer's Accident Record book?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Is there any litigation pending or being considered that arises from this incapacity?	Yes <input type="checkbox"/>	No <input type="checkbox"/>						

☐ Please tick if any answers relating specifically to the questions on this page are continued on a separate sheet

FAILURE TO GIVE ACCURATE AND COMPLETE INFORMATION MAY RESULT IN NON PAYMENT OF A CLAIM

If Yes, please provide full details of your legal representative:

Contact Name	<input type="text"/>		
Address	<input type="text"/>		
	Town: <input type="text"/>		
	County: <input type="text"/>	Postcode: <input type="text"/>	
Telephone number (including STD code)	<input type="text"/>		
2. When did you first seek medical advice about your illness or injury?	<input type="text"/>	3. From what date have you been continuously off work?	<input type="text"/>
4. Did this follow a period of work in a reduced capacity?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
If Yes, please provide full details:	<input type="text"/>		

5. Who did you first seek advice from (e.g. doctor, hospital, clinic)?

Full name	<input type="text"/>		
Speciality	<input type="text"/>		
Department	<input type="text"/>		
Address	<input type="text"/>		
	Town: <input type="text"/>		
	County: <input type="text"/>	Postcode: <input type="text"/>	
Telephone number (including STD code)	<input type="text"/>		
6. When did you last consult this person?	<input type="text"/>		
7. Have you been discharged from their care?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	If No, when is your next planned appointment? <input type="text"/>

Please provide below the full name and address of all the medical practitioners/therapists you have consulted regarding this incapacity. These details are needed to enable us to write to the relevant medical practitioners/advisers for evidence of your condition. If you provide incomplete details, this can delay the medical assessment of your claim.

8. Who is your **current** General Practitioner?

Full name	<input type="text"/>		
Full postal address	<input type="text"/>		
	Town: <input type="text"/>		
	County: <input type="text"/>	Postcode: <input type="text"/>	
Telephone number (including STD code)	<input type="text"/>		
Date (approx) you registered at this practice	<input type="text"/>		

9. If you have been registered with this practice for less than 6 months, please provide details of your former General Practitioner.

Full name	<input type="text"/>		
Full postal address	<input type="text"/>		
	Town: <input type="text"/>		
	County: <input type="text"/>	Postcode: <input type="text"/>	
Telephone number (including STD code)	<input type="text"/>		

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Date (approx) of leaving
this practice

Last consultation date

Next consultation date

10. Have you consulted your **current**
General Practitioner with regard to
this incapacity?

Yes ☐

No ☐

11. Who else have you seen in connection with your current incapacity?

(Please provide details of any other doctor, consultant, specialists, private consultations, alternative therapists and treatment)

Full name

Speciality

Department name

Full postal address

Town:

Town:

County:

County:

Postcode:

Postcode:

Telephone number
(including STD code)

First Date

Last Date

First Date

Last Date

Consultations

Your Hospital Number(s)

12. a) What investigations and
subsequent treatment have you
received for this incapacity?
Please provide full details.

b) Are you aware of any plans
for any further investigations
or treatment regarding your
incapacity?

Yes ☐ No ☐

If Yes, please provide full details.

13. Do you use physical aids as a
result of your current incapacity?
If Yes, please provide details of
the physical aids you use and the
frequency of use.

Yes ☐ No ☐

Aids used:

Frequency:

14. a) What medication are you
currently taking, whether
prescribed or not? Please
provide full details including
dosage and frequency of use.

Medication:	Dosage:	Frequency:	Is this prescribed?
			Yes <input type="checkbox"/> No <input type="checkbox"/>
			Yes <input type="checkbox"/> No <input type="checkbox"/>
			Yes <input type="checkbox"/> No <input type="checkbox"/>

b) Do you experience any side effects
from taking this medication?

Yes ☐ No ☐

If Yes, please provide full details.

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15. What relief from symptoms are your current treatment/physical aids giving you?

16. a) Does the severity of your condition vary?
If Yes, how do you manage this and what do you do to relieve the symptoms?

Yes ☐ No ☐

b) How often are you limited or restricted by your condition and how long does this usually last?

How often:

Duration:

c) What restrictions and limitations currently prevent you from returning to your normal occupational duties?

17. a) What parts of your job could you still do?

b) What other aspects of your job could you do if you received support (e.g. with specialist equipment, adaptations at work, transport to work)?

18. Have you made any attempt to return to your own or any other job, whether paid or unpaid, since the date you have been continuously off work?
If Yes, please give full details

Yes ☐ No ☐

If No, or if a return to work was unsuccessful, when do you think you will be fit enough to return to work?

19. Have you suffered before from this incapacity or similar?
If Yes, please give full details including dates and who you consulted.

Yes ☐ No ☐

Dates:

Who you consulted and where:

20. Prior to the date of your current incapacity, have you had any time off work in the last 2 years due to an illness or injury? (Please ignore any time off work for minor ailments such as colds/flu if together they total 10 days or less each year).
If Yes, please tell us what prevented you from working and the length of time you had off work.

Yes ☐ No ☐

Length of time:

21. Do you currently or have you ever smoked (cigarettes, cigars or pipe), or used nicotine replacement products (nicotine gum, patches etc)?
If Yes, please give full details including dates, amount smoked, whether you used nicotine replacement products and details of any dates when you have not smoked.

Yes ☐ No ☐

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Section C: Your Occupation (It is your ability to undertake the duties of the generic occupation rather than specific requirements of an employer)

1. What was your occupation(s) immediately prior to incapacity?

2. a) Is this a management/supervisory position? Yes ☐ No ☐ If Yes, how many staff are under your control?

b) How many of those directly report to you? c) Who do you report to?

d) What is their role or position within the company?

3. a) What are your main duties and responsibilities?

b) Do you have a written job description? Yes ☐ No ☐
If Yes, please provide a copy.

c) Has your occupation changed or altered since the job description was issued? Yes ☐ No ☐
If Yes, please provide full details.

4. How many hours are you contracted to work each week? hours per week

5. How many hours do you normally work each week? hours per week

6. What is your normal working pattern each week? (e.g. shift work, weekend work or being 'on call')

7. How many days each week do you work? days

Working environment:

Please describe and give details of the following:

1. The area in which you normally work (office, factory, warehouse, outdoors, home-based etc).

2. Any machinery, computer technology or tools you are required to use to perform the main and essential duties of your occupation.

3. Any environmental conditions that affect your ability to work in that area (e.g. dust, fumes, chemicals, noise, extreme temperature, working at heights, offshore work, diving or underground work etc).

Work skills:

1. What special skills are required to perform your normal occupation(s)?

☐ Please tick if any answers relating specifically to the questions on this page are continued on a separate sheet

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2. What level of experience is necessary?

3. Are any formal qualifications needed or recommended?

Yes ☐ No ☐

If Yes, please provide full details.

4. Do you hold the formal qualifications?

Yes ☐ No ☐

Work requirements:

1. Please specify if any of the following form part of the main and essential duties of your normal occupation and state the average length of time you are normally required to do them each week:

	Yes	No	Hours per week		Yes	No	Hours per week
in meetings at your usual business address	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	attend off site meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
deal with or have regular meetings with customers/clients	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	working at a computer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
on the telephone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	general administration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
training/coaching others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>				

Physical requirements:

1. Does your occupation require you to carry or lift?

Yes ☐ No ☐

If Yes, how long do you spend carrying or lifting items weighing.

up to 10lbs (5kg)	<input type="text"/> mins per day	<input type="text"/> example of activity
up to 50lbs (25kg)	<input type="text"/> mins per day	<input type="text"/> example of activity
over 50lbs (25kg)	<input type="text"/> mins per day	<input type="text"/> example of activity

2. Are there any aspects of your occupational duties that require you to climb, stretch, push/pull, sit etc. on a regular basis? If Yes, please provide the following details. **If no, please go to question 3**

Yes ☐ No ☐

Walking	<input type="text"/> mins per day	
Standing	<input type="text"/> mins per day	
Sitting (other than driving)	<input type="text"/> mins per day	
Reaching above shoulder level	<input type="text"/> mins per day	<input type="text"/> example of activity
Climbing ladders or similar	<input type="text"/> mins per day	<input type="text"/> example of activity
Crawling/kneeling	<input type="text"/> mins per day	<input type="text"/> example of activity
Pushing/pulling	<input type="text"/> mins per day	<input type="text"/> example of activity

Please give details of any prolonged activity

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3. Do you have access to any physical aids, such as hoists or trolleys to help with lifting and carrying weights?
If Yes, please provide details:

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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Example of activity:	Hours per week:

4. Do you need to use your hands for repetitive actions such as:

Right**Left**

Simple grasping

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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Fine manipulation

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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If Yes, please give details.

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5. If you are required to maintain one position for prolonged periods, please give details:

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6. Is it essential for you to travel during the course of your normal duties?
(Please do not include travel to and from your normal place of work).

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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If Yes, what mode of transport do you use?
(If a vehicle, please indicate if this is a company vehicle or your own vehicle).

If No, please go to question 7

How many miles per week do you drive on business? **(Please do not include travel to and from your normal place of work).**

	miles per week
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7. Are you required to travel abroad on business on a regular basis?
If Yes, please state which countries and how often you travel to these locations.

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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County	Frequency per annum

8. Please describe any other physical aspect of your work not already covered in this section.

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Return to work:

1. Is your job still available to you?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
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If No, has an alternative position been offered to you?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

If an alternative occupation has been offered to you, please provide details.

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2. What contact have you had with your employer since your absence from work began? Please provide full details.

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☐ Please tick if any answers relating specifically to the questions on this page are continued on a separate sheet

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3. Please provide details of any discussions you have had with your employer concerning rehabilitation, reintegration programmes or perhaps a structured return to work in either your own or an alternative role.

4. What adaptations do you think could be made to enable you to return to work in your normal occupation or an alternative role?

5. What has been done already, or what future plans does your employer have, to achieve this goal?

6. Do you know if your employer has access to the services of an occupational health specialist to help employees return to work?

Yes ☐

No ☐

Do not know ☐

7. Has your employer referred you to the services of an occupational health specialist? If Yes, please provide your understanding as to the reason for the referral to the occupational health therapist (for example to discuss a potential structured return to work programme or to assess your workstation).

Yes ☐ No ☐

Date:

Name of occupational therapist

Full postal address

Town:

County:

Postcode:

Telephone number
(including STD code)

First consultation date

Last consultation date

Next consultation date

Section D: Other Employment

1. Have you changed your occupational role with your current employer within the last three years?

Yes ☐

No ☐

If No, please proceed to Section E.

If Yes, please give details of your former role, the date of the change and the reason for the change.

Date:

Reason:

2. Have you had any other employment (employed or self-employed) in the last three years?

Yes ☐

No ☐

If Yes, please provide your history of employment in reverse chronological order, i.e. giving details of your most recent employment first:

Name of Employer

1.

2.

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Or was this on a self-employed basis?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Business address	<input type="text"/>		<input type="text"/>	
	<input type="text"/>		<input type="text"/>	
	Town: <input type="text"/>		Town: <input type="text"/>	
	County: <input type="text"/>		County: <input type="text"/>	
	Postcode: <input type="text"/>		Postcode: <input type="text"/>	
Telephone number (including STD code)	<input type="text"/>		<input type="text"/>	
Nature of Business	<input type="text"/>		<input type="text"/>	
Employee number	<input type="text"/>		<input type="text"/>	
Date of joining	<input type="text"/>		<input type="text"/>	
Date of leaving	<input type="text"/>		<input type="text"/>	
Was this your own company?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Reason for leaving	<input type="text"/>		<input type="text"/>	
Please provide a brief description of your duties.	<input type="text"/>		<input type="text"/>	
3. Please provide a brief summary of any previous training or occupation experience you may have:	<input type="text"/>			

Section E: Your Earned Income

The following section is divided into 3 parts. The information is required to enable us to complete the financial assessment of your claim, (for more information please refer to the limitation of benefit section of your policy conditions). **It may be that your policy does not allow us to take all sources of income into account in the financial assessment of your claim.** However, to avoid any unnecessary delay, please provide all the information below.

If you are **employed** please **complete part 1**.

If you are **self-employed** please **complete part 2**.

If you are both **employed and self-employed** please **complete both part 1 and/or part 2**.

If you are a **contract worker** please **complete part 3 together with part 1 and/or part 2, as applicable** to your circumstances.

Part 1: I am employed (We regard Directors of own Limited Companies as employed)

1. Who was your employer(s) at the date of incapacity?

Name of employer

Nature of employer's business

Number of employees

Name of Line manager or Human Resources manager

☐ Please tick if any answers relating specifically to the questions on this page are continued on a separate sheet

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Full postal address	<div style="border: 1px solid black; height: 20px; width: 100%;"></div> <div style="border: 1px solid black; height: 20px; width: 100%;"></div> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>		
	Town:		
	County:	Postcode:	
Telephone number (Including STD code)	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>		
Your employee reference	<div style="border: 1px solid black; height: 20px; width: 30%;"></div>	Date of Joining	<div style="border: 1px solid black; height: 20px; width: 30%;"></div>

2. What is your tax reference?

3. Please provide the address of the HM Revenue & Customs Office where your tax returns are submitted.

Full postal address	<div style="border: 1px solid black; height: 20px; width: 100%;"></div> <div style="border: 1px solid black; height: 20px; width: 100%;"></div> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>		
	Town:		
	County:	Postcode:	

4. What was your gross taxable earned income for PAYE purposes during the 52 weeks before incapacity?

• **Please ensure you enclose a copy of your latest P60 together with copies of your payslips for the period of three months prior to your incapacity.**

5. What benefits in kind did you receive in the 52 weeks immediately prior to the period of incapacity as shown on HM Revenue & Customs form P11D?

• **Please ensure you enclose a copy of your latest P11D.**

6. If you were a full-time working Director in a limited company with no more than 4 shareholders, what dividends representing your share in the net trading profit of that company from its normal, regular business in the 52 weeks before incapacity did you receive?

Date Paid

• **Please ensure you enclose a copy of the last three years company accounts, together with the relevant self-assessment tax returns.**

7. a) Have you received any other income from this employment, or any other, since you stopped work because of your current incapacity? You should include any continuing salary, commission, share of net-profit from a business, or any continuing benefits in kind and dividends as above. If Yes, please provide full details to include:

Yes ☐

No ☐

Source of income

	Gross Income	Net Income
Amount per week	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>
Starting date	<div style="border: 1px solid black; height: 20px; width: 100%;"></div>	Ceasing date <div style="border: 1px solid black; height: 20px; width: 100%;"></div>

b) Do you expect these incomes to alter, or do you expect to receive any other income in future?

Yes ☐

No ☐

If Yes, please provide full details, together with appropriate documentary evidence. (e.g. payslips, dividend statements, company accounts etc.)

Part 2: I am self-employed

1. Please provide the following details about your business:

Full name

☐ **Please tick if any answers relating specifically to the questions on this page are continued on a separate sheet**

FAILURE TO GIVE ACCURATE AND COMPLETE INFORMATION MAY RESULT IN NON PAYMENT OF A CLAIM

Full postal address	<input type="text"/>		
	Town: <input type="text"/>		
	County: <input type="text"/>	Postcode: <input type="text"/>	
Telephone number (including STD code)	<input type="text"/>		
Type of business	<input type="text"/>		
No of partners	<input type="text"/>	No of employees	<input type="text"/>

2. What is your tax reference?

3. Please provide the address of the HM Revenue & Customs Office where your tax returns are submitted.

Full postal address	<input type="text"/>		
	Town: <input type="text"/>		
	County: <input type="text"/>	Postcode: <input type="text"/>	

4. Please provide details of your accountant:

Name of accountancy firm	<input type="text"/>		
Contact name	<input type="text"/>		
Full postal address	<input type="text"/>		
	Town: <input type="text"/>		
	County: <input type="text"/>	Postcode: <input type="text"/>	
Telephone number (including STD code)	<input type="text"/>		
E-mail address	<input type="text"/>		

5. On what date does your trading year end for accounting purposes?

6. What was your share of the business's pre-tax profit after deduction of trading expenses (for the purposes of Schedule D Case I and II of the Income and Corporation Taxes Act 1988) to be assessed for Income Tax and agreed by the HM Revenue & Customs during the 52 weeks before incapacity? £

- Please ensure you enclose a copy of all HM Revenue & Customs documentation confirming the latest earned income figure agreed by them, together with a copy of your most recent business accounts.**
- If you are a partnership, please include a copy of your most recent partnership agreement.**

7. Has your business ceased? Yes ☐ No ☐ If Yes, from what date?

If applicable, please indicate when the cessation accounts will be available. If No, who is keeping the business operating in your absence?

If your business is continuing, please detail any **additional** expenses incurred in maintaining your business or any other business as a result of your incapacity. Do not include **normal** ongoing business expenses.

Amount per week	£ <input type="text"/>		
Nature of the additional expense	<input type="text"/>		
Starting date	<input type="text"/>	Ceasing date	<input type="text"/>

8. In percentage terms, how has the net profitability of your business been affected by your incapacity, if at all. %

9. a) Have you received any other income since you stopped work? (You should include any continuing commission, share of net-profit from this or any other business). If Yes, please provide full details to include: Yes ☐ No ☐

Source of income

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	Gross Income	Net Income
Amount per week	<input type="text" value="£"/>	<input type="text" value="£"/>
Starting date	<input type="text"/>	Ceasing date <input type="text"/>
b) Do you expect these incomes to alter, or do you expect to receive any other income in future? If Yes, please provide full details, together with appropriate documentary evidence.	<div><input type="button" value="Yes"/> <input type="text"/><input type="button" value="No"/> <input type="text"/></div> <div><input type="text"/></div>	

Part 3: I am a contract worker

1. Please give details of your Agency(ies):

Name of the Agency	<input type="text"/>	<input type="text"/>
Full postal address	<input type="text"/> Town: <input type="text"/> County: <input type="text"/> Postcode: <input type="text"/>	<input type="text"/> Town: <input type="text"/> County: <input type="text"/> Postcode: <input type="text"/>
Telephone number (including STD code)	<input type="text"/>	<input type="text"/>
Contact name	<input type="text"/>	<input type="text"/>
E-mail address of contact name	<input type="text"/>	<input type="text"/>

2. If you became incapacitated whilst in a contract please provide details of your employer/s:

Name of employer	<input type="text"/>	<input type="text"/>
Nature of employer's business	<input type="text"/>	<input type="text"/>
Full postal address	<input type="text"/> Town: <input type="text"/> County: <input type="text"/> Postcode: <input type="text"/>	<input type="text"/> Town: <input type="text"/> County: <input type="text"/> Postcode: <input type="text"/>
Telephone number (including STD code)	<input type="text"/>	<input type="text"/>
Contact name	<input type="text"/>	<input type="text"/>
E-mail address of contact name	<input type="text"/>	<input type="text"/>
Start date of the contract	<input type="text"/>	<input type="text"/>
End date of the contract	<input type="text"/>	<input type="text"/>

• Please ensure you enclose a copy of the contract/s.

3. If you became incapacitated after finishing a contract, but had a future contract secured, please provide details of both your last employer and your future employer:

	Last employer	Future employer
Name of employer	<input type="text"/>	<input type="text"/>
Nature of employer's business	<input type="text"/>	<input type="text"/>

☐ Please tick if any answers relating specifically to the questions on this page are continued on a separate sheet

FAILURE TO GIVE ACCURATE AND COMPLETE INFORMATION MAY RESULT IN NON PAYMENT OF A CLAIM

Full postal address

Town:

County:

Postcode:

Town:

County:

Postcode:

Telephone number
(including STD code)

Contact name

E-mail address of contact name

Start date of the contract

End date of the contract

- **Please ensure you enclose a copy of the contract/s.**

4. What is your tax reference?

5. Please provide the address of the HM Revenue & Customs Office where your tax returns are submitted.

Full postal address

Town:

County:

Postcode:

Section F: Other Income During Incapacity**State Benefits**

1. What benefits have you received since you first stopped work as a result of your current incapacity?

	Gross per week	Net per week	Start date	End date
a) Statutory Sick Pay (from your employer)	£	£		
b) Incapacity Benefit	£	£		
c) Employment and Support Allowance	£	£		
d) Jobseeker's Allowance	£	£		
e) Any additional Allowances	£	£		
f) Any other State Benefits or Credits*	£	£		
* (Please specify type of Benefit, Allowances or Credits)		If you have not yet received any benefit do you expect to do so in the future?		Yes <input type="checkbox"/> No <input type="checkbox"/>

NB: Most claimants are entitled to some form of benefits as a result of their incapacity and we are required to take this into account in the financial assessment of a claim. We cannot take into account whether or not you choose to claim benefit. For more information on your entitlement to benefit please contact your employer or your local Jobcentre Plus direct. Alternatively you can apply online at their website:

www.jobcentreplus.gov.uk/JCP/Customers/WorkingAgeBenefits

Please send us a copy of any correspondence you may have from the Jobcentre Plus, even if they have advised you are not entitled to benefit.

Other Insurances

2. Do you hold any other insurances against incapacity (including Permanent Health Insurance/Income Protection Insurance, Personal Sickness and Accident policies, Mortgage Protection, Loan Protection, Credit Card Protection, Locum Insurance and Waiver of Premium/Contribution Insurance)? **(You should include all policies whether or not benefit has yet been paid)**. If Yes, please provide the following details in respect of each policy:

Yes ☐No ☐

Policy 1

Policy 2

Name of insurer

Name of person dealing
with the claim

☐ **Please tick if any answers relating specifically to the questions on this page are continued on a separate sheet**

FAILURE TO GIVE ACCURATE AND COMPLETE INFORMATION MAY RESULT IN NON PAYMENT OF A CLAIM

Full postal address

Town:

County:

Postcode:

Town:

County:

Postcode:

Telephone number
(including STD code)

E-mail address

Policy Number

Claim Number

Deferred period

Amount of benefit per week

£

pw

£

pw

Benefit type

How long is benefit
payable for?

Please provide copies of any copy correspondence from your insurers. I attach copy correspondence.

☐

Pension

3. Are you in receipt of, or have you applied for, a pension? If Yes, please provide the following details:

Yes

☐

No

☐

Type of pension (standard/early
retirement/ill health)

Name of pension provider

Full postal address

Town:

County:

Postcode:

Telephone number
(including STD code)

Pension reference number

Date pension
payable from

Amount of pension (please show
figures gross and net of Income Tax)

Gross

£

per month/per annum

Net

£

per month/per annum

Please provide copies of any copy correspondence. I attach copy correspondence.

☐

Section G: Payment Details

If we agree to pay your claim, we would like to make payments direct to your bank account to ensure you get the money as early as possible. If you would like to take advantage of this service, please provide details of your bank or building society account. Please note the first payment will always be made by cheque.

NB: The account must be in your name.

Bank/Building Society name

Full postal address

Town:

County:

Postcode:

Account holder's name

Account number

Sort code

Building Society roll
number

☐ Please tick if any answers relating specifically to the questions on this page are continued on a separate sheet

Section H: Financial Crime

To verify your identity and prevent financial crime, your information may be used by any company within the Aviva group and may be shared with third parties who provide services to us, as well as other organisations where required to by law and regulatory requirements.

A record may be kept of any searches carried out and any suspicions of financial crime and related details may be retained and used to assist other companies for verification and identification purposes. The search is not a credit check and your credit rating should not be affected.

Section I: Data Protection

Use of personal information

We'll use the information you give us to:

- process and/ or underwrite your application
- decide if we can offer cover and on what terms
- administer your policy and handle any claims
- help detect and prevent fraudulent activity.

Other companies from across the Aviva group, or third parties who provide services to us, in any country (including those outside the European Economic Area) could also use your information in this way. If they do, we'll make sure they agree to treat your information with the same level of protection as we would.

We may share your information with regulatory bodies, other insurers (directly or using shared databases), your insurance intermediary, or third parties providing services to them.

To keep our products and services competitive and suitable for customers' needs, we may also use your information for research and customer profiling.

By signing this form I consent to this use of my personal data as set-out above.

From time to time, we may tell you about other products or services which may be of interest.

I do not wish you to contact me by:

Post ☐ Phone ☐ Email ☐

You can change your mind at any time by contacting us - Aviva, NPE Dept, PO Box 582, Bristol, BS34 9FX.

I hereby authorise Aviva to discuss all aspects (including all medical, financial and any policy details) of my claim with:

Name of other person:	
Relationship to claimant:	Date of birth of other person:
Signature of claimant:	
Signature of other person:	Date:

FAILURE TO DISCLOSE RELEVANT INFORMATION MAY RESULT IN NON PAYMENT OF A CLAIM

PLEASE CHECK THAT ALL YOUR ANSWERS ARE CORRECT AND THAT NOTHING HAS BEEN OMITTED. ANY FURTHER INFORMATION THAT YOU FEEL MAY BE HELPFUL SHOULD BE PROVIDED ON A SEPARATE SHEET. PLEASE COMPLETE THE DECLARATION AND CONSENT BELOW.

DECLARATION and CONSENT by the claimant (not to be signed until the form has been completed)

I hereby declare that I am the claimant referred to in this claim form and that I have read over the replies to all the questions in this form, that to the best of my knowledge and belief all the information given is true and that I have not withheld any relevant information. I shall inform Aviva immediately of any change in my work, medical or financial situation described in the replies given. This includes performing any work, whether paid or unpaid. I understand and accept that if I fail to disclose relevant information known to me or give false information, Aviva is entitled to decline my claim and cancel the policy.

I have read the explanation of my rights in the Access to Medical Reports leaflet, which accompanied this form. I consent to Aviva seeking information about me, to include copies of my full medical records, from any medical practitioner, hospital, specialist, counsellor or similar, and I authorise the giving of such information. I also consent to Aviva seeking information about me from any other source it deems relevant to the consideration and investigation of this claim, including for example HM Revenue & Customs, Department for Work and Pensions, any other insurer, reinsurer or accountant, and I authorise the giving of such information. I understand that such information and the information I provide during the course of this claim, may be passed by Aviva to a third party, e.g. medical examiner, rehabilitation specialist or reinsurer.

I agree to Aviva passing any independent medical examination report and associated tests to my own doctor.

I also agree that Aviva, or a representative appointed by them to act on their behalf, may share information about me (including medical and financial information), with my employer, either by telephone or in writing, in connection with this claim for benefit.

I do not require to see any medical report before it is issued (please delete this sentence if you wish to see reports before they are sent to Aviva).

Signature of Claimant:

Date:

Print Name of Claimant:

PLEASE NOW FORWARD THIS CLAIM FORM TO AVIVA IN THE ENVELOPE PROVIDED TOGETHER WITH:

- | | |
|---|---|
| 1. A JOB DESCRIPTION, IF AVAILABLE | 4. EVIDENCE OF INCOME AS DETAILED IN SECTION E |
| 2. FURTHER DETAILS OF CONSULTATIONS, IF APPLICABLE | 5. DETAILS OF FURTHER INSURANCES, IF APPLICABLE |
| 3. FURTHER DETAILS OF OTHER EMPLOYMENT, IF APPLICABLE | |

Aviva Life & Pensions UK Limited.

Registered in England No. 3253947. Registered office: Aviva, Wellington Row, York, YO90 1WR.
Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority
and the Prudential Regulation Authority. Firm Reference Number 185896.

Calls to Aviva may be recorded.

